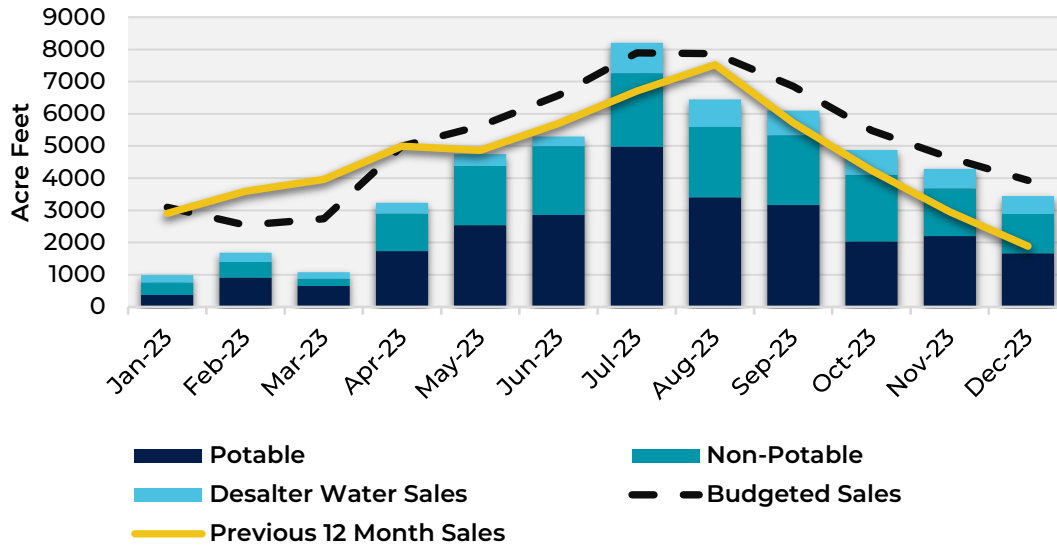
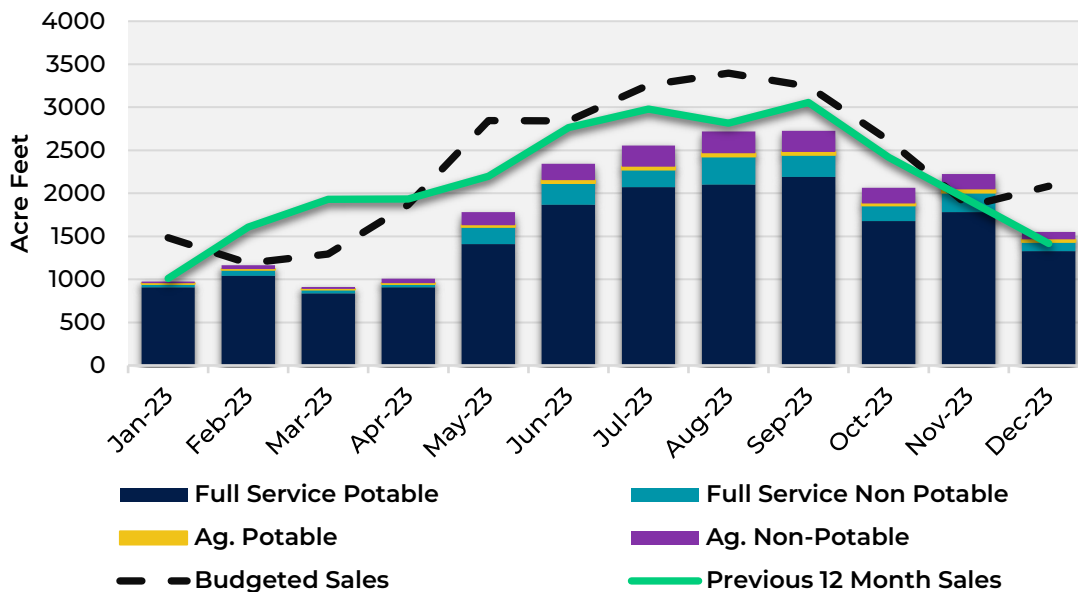


Western Municipal Water District Wholesale Water Sales 12 Months Ending December 2023

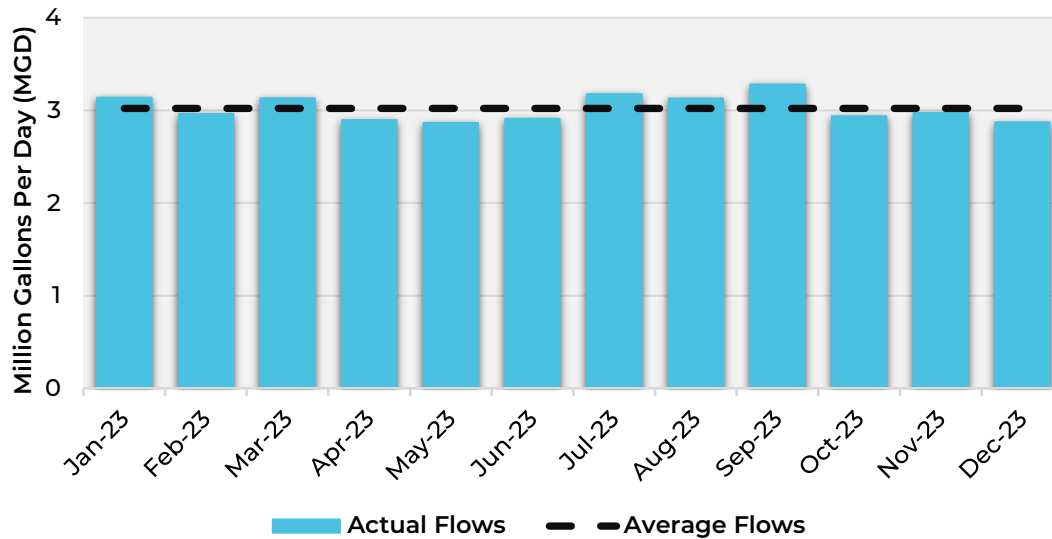


Beginning July 2023, Desalter Water Sales increased due to Combined Desalter Enterprise sale inclusion

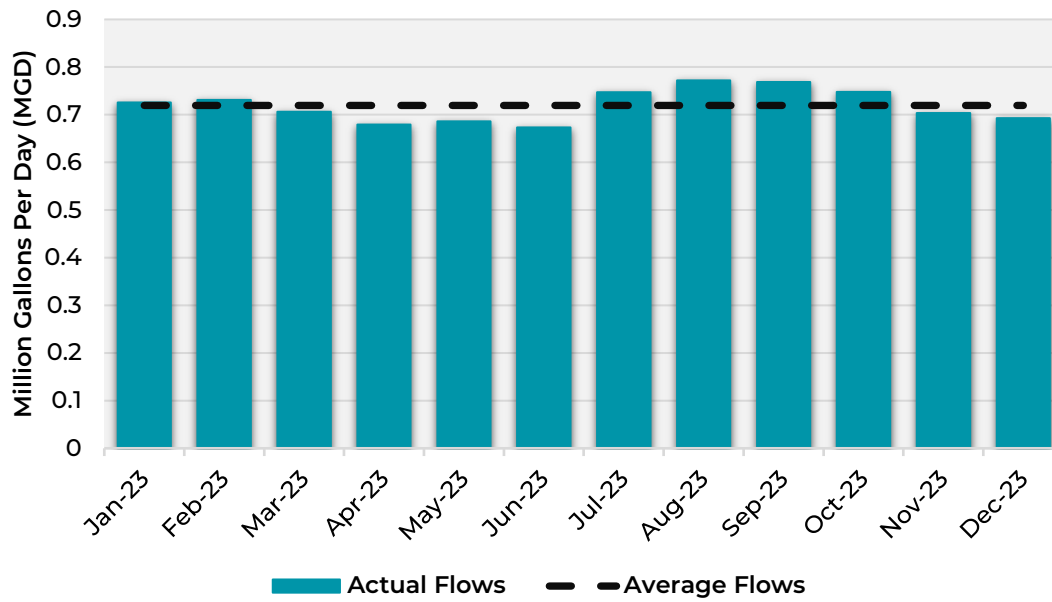
Western Municipal Water District Retail Water Sales 12 Months Ending December 2023



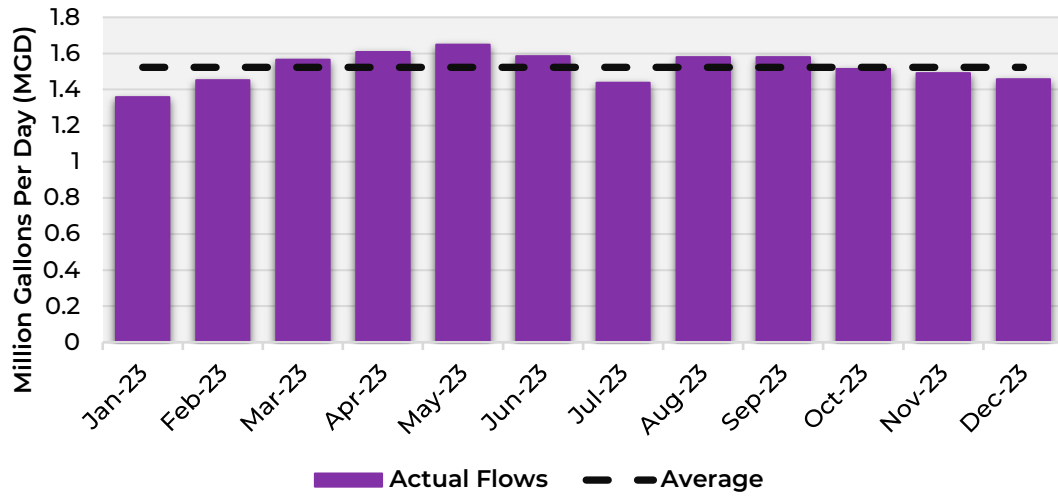
Western Municipal Water District
Inland Empire Brine Line Flows
12 Months Ending December 2023



Western Municipal Water District
Western's Flows to WRCRWA
12 Months Ending December 2023



Western Municipal Water District
Western Water Recycling Facility
Treatment Plant Flows
12 Months Ending December 2023



Western Municipal Water District

Human Resources Statistics													
	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	
Number of Positions:													
Authorized Positions	160	160	160	160	160	160	164	164	164	164	164	164	
Budgeted Positions	160	160	160	160	160	160	165	165	165	165	165	165	
Number of Positions Filled:													
(Excluding Directors, Interns and Contractors)													
Full Time	150	149	151	151	149	152	153	153	154	156	156	156	
Part Time	7	7	6	6	6	6	14	12	11	11	11	11	
Vacant Positions	10	11	9	9	11	8	11	11	9	8	8	8	
Recruiting Efforts:													
Actively Recruiting	10	11	9	9	11	8	11	11	9	8	8	8	
Employees Out on Disability (short term)	5	2	1	2	2	2	1	1	0	0	0	1	
Employees Out on Workers' Comp	0	0	0	0	0	0	0	0	0	0	0	0	
Customer Billing Statistics													
	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Average
Retail Customer Bills Sent	24,522	24,526	24,385	24,198	24,385	24,363	24,422	24,407	24,411	24,416	24,415	24,558	24,417
Customer Shut-offs ⁽¹⁾	66	49	54	33	73	47	53	60	58	65	77	57	58
Accounts Receivable Write-Offs													
	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total
Customer Write-offs	\$ 10,476	\$ -	\$ 7,978	\$ 4,178	\$ -	\$ 5,773	\$ -	\$ 2,964	\$ -	\$ 3,020	\$ 2,573	\$ -	\$ 36,962

⁽¹⁾ Represents number of customers who received a \$50 reconnection fee